

Rules of the Giveaway 'TASTE TRAKOŠĆAN'

The rules of 'TASTE TRAKOŠĆAN' Giveaway organised by PRIMESTAR HOTELS - HOTEL TRAKOŠĆAN (hereinafter "Giveaway"):

1. GIVEAWAY ORGANISER

The Giveaway is being organised by PRIMESTAR HOTELS d.o.o., Jurišićeva 2A, 10000 Zagreb (hereinafter: the Organiser).

These Rules apply to the Giveaway and are binding for all Participants. The Organiser reserves the right to amend the Rules at any time during the Giveaway. Each amendment of the Rules shall be added to and published on the official Hotel Trakošćan website <https://www.hotel-trakoscan.hr/>.

All amendments to these Rules, including any extending or shortening of the Giveaway period, shall be announced and come into effect with the date of their publication on the official Hotel Trakošćan website.

The Organiser assumes no responsibility for the Participants' awareness of any amendments made to the Rules so long as these amendments have been published on the official website.

2. GIVEAWAY DURATION, PURPOSE, PLATFORM AND PARTICIPATION IN THE GIVEAWAY

The Giveaway shall last for 6 days, starting on 14 July 2020 and ending on 19 July 2020 at 11:59:59 PM.

The Giveaway is carried out for the promotion of the Organiser. The Giveaway is carried out on the official Facebook page <https://www.facebook.com/hoteltrakoscanzagorje/> and business Instagram profile <https://www.instagram.com/?hl=hr> of the Organiser.

The Organiser invites all the potential Participants to participate in the Giveaway, regardless of the country of residence. The Giveaway accepts entries from all persons who are at least 18 years old at the time of the start of the Giveaway. Any employees of the Organiser, as well as any members of their immediate families (parents, spouses, children, or siblings), may not participate in the Giveaway.

The Giveaway is in no way affiliated, sponsored or promoted by any of the social networks mentioned in these rules.

3. GIVEAWAY DETAILS

Interested Participants can participate at the Facebook pages or Instagram profile of the Organiser.

The participant should follow and comply with the conditions of the Giveaway that follow:

1. Like Facebook page or Instagram and/or follow Instagram profile of the Organiser
2. Share the Giveaway post on their personal Facebook profile (visibility set to public) or share like Story on Instagram.
3. In the comment section of the Giveaway post, Participants should tag one person they plan to take with to Trakošćan Hotel and choose one meal they would like to try at Hotel Trakošćan.

By submitting their entry to the Giveaway, the Participant confirms that he/she agrees to these Rules.

ANNOUNCING THE WINNER

Every Participant of the Giveaway has equal chances to be selected, by the condition that they followed all the Rules of the Giveaway. All the Participants that follow the Rules of the Giveaway are eligible to participate.

The selection will take place on 20 July 2020. The winner will be selected randomly, using the platform <https://commentpicker.com/> . One winner will be selected for Facebook and one for Instagram network. There will be two winners for this Giveaway.

The Participants will not have an obligation for extra engagement in order to be selected.

The winner will be announced on the Facebook page and Instagram profile of the Organiser. After the selection, the Organiser will contact the winner via the Facebook and Instagram platform.

4. PRIZES AND WINNER'S OBLIGATIONS

The prize includes a package at Hotel Trakošćan for two persons.

2 day /1 night with breakfast + dinner for two at the Hotel Trakošćan restaurant.

WHEN THE PRIZE CAN BE USED:

It is possible to use the prize in the period of: 21 July 2020. - 09 August 2020., with a notice beforehand.

In the case that the prize was not used in the given period, the prize is no longer valid, and the Organiser is not obliged to prolong the dates during which the prize can be used.

WINNER'S OBLIGATIONS

Within the 10 days after the selection, the winner is obliged to confirm that they will be able to use the prize. In the case the winner does not contact the Organiser within 10 days after the selection, the Organiser will pick another winner without additional notice or announcement. Another winner will be selected by the same rules, and the Organiser will do all the necessary procedures for the new winner to receive the prize.

In the case that the newly selected winner does not contact the Organiser, the Organiser has the right to annul the Giveaway without additional notice or announcement.

5. DISPUTE SETTLEMENT

All claims and complaints are resolved by the Organiser. In case of founded complaints, the Organiser undertakes to rectify any deficiencies as soon as possible and inform the affected Participant accordingly as well as any other Participants, if necessary. In case of disputes between the Organiser and a Giveaway Participant, these fall within the jurisdiction of the Municipal Court in Varaždin.

6. OTHER PROVISIONS

The Organiser is not responsible for any incomplete or incorrect applications or any possible errors or technical problems related to the Entry. The Organiser and any persons participating in the organisation of the Giveaway shall not be held responsible for any damages that may result from the use of the Prizes. The Giveaway may be cancelled, interrupted or suspended only if such circumstances arise for which the Organiser is not responsible, that is, which could not have been prevented, eliminated, or avoided.

The Participants shall be notified of any cancellation, interruption, or suspension via the official website <https://www.hotel-trakoscan.hr/> and/or Facebook pages of the Organiser. In such a case, the Organiser shall not be held responsible for any possible damage. All decisions of the Organiser regarding the matters related to the Giveaway or any amendments to the Rules are final and binding for all Participants.